

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 225281	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/04/2020
NAME OF PROVIDER OF SUPPLIER SKILLED NURSING FACILITY AT NORTH HILL (THE)		STREET ADDRESS, CITY, STATE, ZIP 865 CENTRAL AVENUE NEEDHAM, MA 02492	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Few	<p>Provide and implement an infection prevention and control program. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, policy review, and interview, the facility failed to ensure staff properly performed hand hygiene to reduce the risk of the transmission of COVID-19 ([MEDICAL CONDITION] causing respiratory illness). Findings include: On 8/4/2020 at 10:49 A.M., the surveyor observed Certified Nursing Assistant (CNA) #1 leaving room [ROOM NUMBER] on (NAME) unit. The CNA doffed his gown and gloves before leaving the room. He exited the room moving a mechanical lift down the hall of the unit. He did not clean his hands with hand sanitizer. He went to the sink in the kitchen on the unit and rinsed his hands under water and scrubbed his hands with soap for 3 seconds, then dried his hands. On 8/4/2020 at 11:45 A.M., the surveyor observed CNA #2 on the Walden unit preparing food in the kitchen area. CNA #2 was opening cabinets, the refrigerator, and touching other surfaces during this process. CNA #2 removed her gloves and rinsed her hands with water and scrubbed her hands with soap for less than 5 seconds before drying them. During an interview on 8/4/2020 at 12:02 P.M., CNA #2 said she should scrub her hands with soap for as long as it takes to say the words to the Happy Birthday song. On 8/4/2020 at 1:14 P.M., the surveyor observed CNA #3 wash her hands in the kitchen sink on the (NAME) unit. She wet her hands and scrubbed them with soap and rinsed with water in 5 seconds. During an interview on 8/4/2020 at 12:03 P.M., CNA #3 said she should scrub her hands for 10 seconds with soap and water to effectively clean her hands. On 8/4/2020 at 1:31 P.M., the surveyor observed CNA #1 go into the kitchen on the (NAME) unit. CNA #1 was rinsing dishes collected from resident rooms on the unit, which were potentially contaminated. After rinsing the dishes in one of the kitchen area sinks, he did not wash his hands after with soap and water nor hand sanitizer. Review of the facility policy titled Hand Hygiene, dated April 2020, indicated the following: -Nurses and other direct care workers will perform hand hygiene throughout their shift including but not limited to: -When coming on duty -Before and after resident contact -Between tasks on the same resident -After touching equipment used by a resident or in close proximity to. -Use of soap and water: -Thoroughly wet hands with tepid water -Apply soap and lather completely -Vigorously rub hands, fingers, under nails and wrists for 20-30 seconds -Rinse with hands pointing downwards. Review of the CDC guidance titled Hand Hygiene Recommendations, dated 5/17/2020, indicated hands should be washed with soap and water for at least 20 seconds. During an interview on 8/4/2020 at 2:21 P.M., the Infection Preventionist (IP) said facility staff should wash their hands with hand sanitizer or scrub with soap and water for 20 to 30 seconds after care/contamination from other surfaces. The facility staff failed to correctly perform hand hygiene and increased the risk for transmission of COVID-19.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.